



Customer Service
3460 Orange Street
Riverside, CA 92501
951-782-0330
www.riversidepublicutilities.com

U-RATE

Time-of-Use Residential Electric Rate



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PROGRAM DESCRIPTION

This energy management program is called U-Rate. Eligible residential electric customers can receive a lower off-peak rate for shifting electric use to off-peak periods. To benefit from this program, customers must use at least 750 kilowatt-hours of electricity per month and be able to shift their electrical use to off-peak hours. The cost of electricity is based upon when it is used as shown below:

ON AND OFF PEAK HOURS	
SUMMER (May 1 - October 31)	
ON-peak: Noon to 8pm	OFF-peak: 8pm to Noon*
WINTER (November 1 - April 30)	
ON-peak: 4pm to 10pm	OFF-peak: 10pm to 4pm*
*Includes weekends and holidays.	
For rates, call or check online at www.riversidepublicutilities.com	

PROGRAM GUIDELINES

- This program is available to RPU residential electric customers. If applicant is a tenant or renter, the property owner must sign the application.
- Applicants must occupy a single-family metered residence and use at least 9,000 kWh of electricity annually or an average of 750 kWh per month. Eligibility will be determined by RPU staff.

- Applicants must allow RPU employees to obtain monthly meter readings by providing unobstructed and pet free access to the electric meter.
- If an appointment is necessary to read meter there will be a \$25 fee for each occurrence.
- Failure to provide monthly access could result in removal from program.
- Customer must exhibit an exemplary utility payment history based on the last twelve months of RPU receiving an application.
- U-Rate customers are charged monthly for costs associated with the special meter used in this program.
- Savings may vary based on usage.
- Customers may choose to return to the standard residential electric rate at any time. However, if customer exercises this option and then wants to return to the U-Rate program, customer must agree to time-of-use rates for at least one year.
- RPU reserves the right to modify or discontinue this program without prior notice at its discretion.
- Complete and return the application in this brochure to Riverside Public Utilities.
- Allow six weeks for processing of the application and meter change.

U - RATE RESIDENTIAL TIME - OF - USE APPLICATION

Name on Utility Account		Customer Account Number
Service Address	Zip	Telephone Number
Mailing Address (if different)	Zip	

Please complete the following information. Failure to complete application may result in processing delays.

APPLICANT (check one)

<input type="checkbox"/> Resident Homeowner	<input type="checkbox"/> Landlord of Residence	<input type="checkbox"/> Renter/Tenant*
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* Renter/Tenant must obtain signature(s) of legal property owner(s). If only one of the owners or a legal representative signs the application, attach a copy of the document authorizing that person to sign on behalf of all owners.

I certify that I/we are the legal property owner(s) and Riverside Public Utilities has permission to install a TOU meter at the residence cited above.

Print Name	Signature of Applicant	Date
	*If Tenant/Renter, property owner must sign application	